

FREQUENTLY ASKED QUESTIONS

ENROLLMENT & BASICS

HOW DO I ENROLL?

It's simple. Talk to your sales representative. They'll answer any questions and quickly enroll you into the program. There are no contracts to sign, just acknowledge the terms and conditions and you're in My Zoetis Rewards.

HOW DOES MY ZOETIS REWARDS WORK?

Sign up once and you will receive automatic savings on qualifying orders. Your membership is based on actual dollars spent over the last 12 months, not list price. If your purchases increase or decrease, your savings and benefits do, too. We will evaluate membership levels every six months and let you know of any changes.

WHEN DOES MY ZOETIS REWARDS END?

There's no end date. Once you enroll, you're in the program!

ARE THERE SPECIFIC PRODUCTS I HAVE TO BUY?

No. Everything is based on the business you already do with us.

HOW CAN I TRACK PROGRESS IN MY ZOETIS REWARDS?

You will receive a monthly update to show program progress. Starting in early 2017, you'll be able to track your status at ZoetisUS.com/Rewards.

SAVINGS & DEALS

HOW WILL I KNOW IF THE SAVINGS ARE COMPARABLE TO THOSE I'M GETTING NOW?

Your Zoetis sales representative will be happy to provide you with a comparison.

CAN I STILL PARTICIPATE IN OTHER REBATE AND SEASONAL DEALS?

The Zoetis Advantage Program and LEADERS' EDGE™ Portfolio Rewards programs have been replaced with My Zoetis Rewards; however, you can still take advantage of other Zoetis deals. You will also receive special offers from My Zoetis Rewards. See individual program terms and conditions for eligibility.

ARE THE SAVINGS THE SAME ACROSS ALL PRODUCTS?

No. Savings vary by product category. You will receive a savings summary sheet that outlines your member savings.

WHEN CAN I START SAVING?

Your savings will automatically be applied to each purchase starting 15 business days after enrollment.

WHAT ADDITIONAL BENEFITS AND REWARDS ARE AVAILABLE?

On top of your savings, Zoetis will offer you My Zoetis Rewards benefits that are specifically selected based on your business needs and might include exclusive sampling, in-practice training, free classes and more. You also will have the ability to earn additional rewards beginning mid-2017. Watch for more information on benefits in the coming months.

MEMBERSHIP & ADDITIONAL QUESTIONS

CAN I LEAVE MY ZOETIS REWARDS?

Yes. You may leave at any time, but you will stop receiving your automatic savings, and any earnings toward benefits and rewards will be forfeited.

WHAT IF I HAVE QUESTIONS ABOUT MY ACCOUNT?

Your Zoetis sales representative will be able to answer any questions you have about My Zoetis Rewards. You also can email your questions to MyZoetisRewards@Zoetis.com.